

5 steps to commission your EV charger



Follow these steps to ensure your Eaton charger is online, receiving power, and connected to Eaton's Charging Network Manager (CNM).

1

Check the device's power

A kW rating should appear on the HMI, along with status indicators and the device serial number.

2

Check your connectivity

Once you are online, one of these three icons should appear.



WI-FI



ETHERNET



4G CELLULAR

3

Confirm network status

The  icon indicating that the charger is connected to Eaton's CNM is lit up.

You're ready to commission!

4

Scan the QR code on the front of the charger

You will be prompted to provide the charger display ID (find this on the QR code sticker). Next you'll provide some information to help us link the charger to an Eaton CNM account.



5

Provide contact information & get your receipt

You're nearly there! Next, follow the prompts on your mobile device to provide contact information and invite site managers to the CNM platform. You'll receive a confirmation receipt in your inbox once this step is complete.

Scan the QR code to visit the help center, or call **1-877-ETN-CARE** (386-2273) option 2, option 9 for assistance