

# Viega® Flushing System Technology Warranty



## Viega Flushing System Technology Warranty

Viega provides the following limited warranties on its flushing system products to the original purchaser, installed in a residential application. Flushing system products must be installed in accordance with local plumbing and building codes. Viega does not extend this warranty to (nor imply) local code compliance.

A limited lifetime warranty is provided to the original purchaser on the carrier and tank shell to be free from manufacturing defects in materials and workmanship under normal use.

A ten-year limited warranty is provided to the original purchaser on the flushing mechanism (fill and discharge valves) to be free from manufacturing defects in materials and workmanship under normal use.

A one year limited warranty is provided to the original purchaser on the actuator plate.

At Viega's discretion, any part that proves to be defective in material and/or workmanship under normal installation, use, and service will be repaired or replaced.

To obtain warranty repair or replacement, the faulty part or product is to be sent along with proof of purchase (original Sales Receipt) from the original consumer purchaser to:

Viega LLC  
Attention: Quality Assurance  
2211 Viega Ave., McPherson KS 67460  
1-800-976-9819

This limited warranty is extended to the original consumer owner, but does not cover installation or other labor changes and shall not apply to any products or parts of products which have been:

- A) Repaired by unqualified persons or not using original Viega spare parts or altered in any manner unless previously authorized in writing by Viega; or
- B) Damaged as a result of misuse, negligence, accident, or faulty installation or maintenance; or
- C) Installed or used in a manner contrary to Viega's printed instructions; or

D) Damaged by the effects of dirt, lime scale, or aggressive cleaners.

E) Use of in-tank toilet cleaners will void the warranty.

THIS IS THE EXCLUSIVE WARRANTY BY VIEGA, WHICH DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND. VIEGA SPECIFICALLY EXCLUDES THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This warranty excludes all industrial, commercial, and business usage whose purchasers are extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty. (See following for commercial products.)

Commercial Products: Viega warrants its products installed in a commercial application to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner. Replaced products or parts are warranted only for the period remaining under the initial warranty.

THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE AND THIS WARRANTY AND ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE APPLICABLE PERIOD SPECIFIED HEREIN. ALSO, VIEGA WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED ON WARRANTY, CONTRACT, OR NEGLIGENCE AND ARISING IN CONNECTION WITH SALE, USE, OR REPAIR OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGE OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, VIEGA'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

This document subject to updates. For the most current Viega technical literature please visit [www.viega.us](http://www.viega.us)  
Click Services -> Click Electronic Literature Downloads -> Select Product Line -> Select Desired Document

**Viega LLC, 12303 Airport Way, Suite 395 • Broomfield, CO 80021 • Ph: 800-976-9819 • Fax: 316-425-7618**

Viega Flushing System Technology Warranty 1116